



Telewest Communications plc  
Communications House  
Unit 1  
Scimitar Park  
Courtauld Road  
Basildon  
Essex SS13 1ND

Telephone 01268 471000  
Fax 01268 470199  
[www.telewest.co.uk](http://www.telewest.co.uk)

Max Training Ltd  
40 Sompting Road  
Lancing  
West Sussex  
BN15 9JX

Dear Martin

I would like to thank you for the recent DACS training courses you ran for my team.

The people who attended the half day appreciation course found it to be just right for their needs and the full three day technical training course was received enthusiastically by those who attended.

All attendees commented on the excellent and professional way the course was developed and presented. The manual was found to be most useful during and after the training.

Overall I cannot praise you highly enough for the training, it was well developed and professionally presented in an interesting and humorous way. The visits you made to site during the course development proved to be time well spent.

I look forward to working with MAX Training in the future on other training requirements.

Yours sincerely

A handwritten signature in black ink that reads "Richard".

Richard Goff  
Network Area Manager